



Certified Clinical Telemental Health Provider (CTMH) Certification Standards

1.0 Professional Standards

1.1 State or Nationally licensed as listed below AND completed all training hours and supervision requirements to be licensed for independent practice in the state they licensed in (or equivalent if practicing outside of the United States):

- Psychologist (LP or LCP)
- Counselor
 - LCMHC
 - LCP
 - LCPC
 - LMHC
 - LPC
 - LPCC
 - LPCMH
- Social Worker
 - LCSW
 - LCSW-C
 - LGSW
- LICSW
- LISW
- LISW-CP
- LMSW
- LMSW-ACP
- LSCSW
- LSW (must evidence MSW completion)
- Marriage and Family Therapist
 - LCMFT
 - LIMFT
 - LMFT
- Psychoanalyst (LP)
- Board Certified Behavioral Analyst

To be eligible for Certification, the applicant must have earned a minimum of a master's degree in their profession AND hold a professional license as noted above.

Associate and temporary/provisional licensees may meet the standards for **Certified Telemental Health Provider – Associate**. Visit www.evergreencertifications.com/ctmh-a for more details.

Canadian Applicants: Professionals who have met the licensure or registration requirements for Provincial and Territorial Regulatory Bodies are welcome to apply. If you are unsure if your professional background meets the standards for Certification, please email a copy of your educational background and CV to info@evergreencertifications.com

International Applicants: Please check for a link to standards specific to your country of practice. If no link is available, please email us a copy of your educational background and CV to info@evergreencertifications.com

1.2 By applying for Certification, the applicant agrees to adhere to Evergreen Certifications' Professional Code of Ethics, available at www.evergreencertifications.com/codeofethics

2.0 Educational Standards

2.1 The candidate must meet the following education criteria (total minimum of 12 clock hours of continuing education or professional development training):

- Benefits, risks and dependency issues of using telemental health and the internet in general
- Current research around the evidence for and pitfalls of telemental health
- Legal and ethical issues
 - Knowledge and review of your Code of Ethics
 - Legal implications of practicing across state lines
 - Client privacy and data security considerations
 - HIPAA compliance
 - Boundary issues
 - Multicultural issues
- The practice of clinical telemental health
 - Adapting counseling/therapy theory and techniques to telemental health, including termination of counseling/therapy
 - Screening for suitability for your client
 - Policies and procedures that protect yourself, your license and the client
 - Informed consent
 - Intake processes
 - Emergency and crisis action plans
 - Delivery methods and platforms
 - Technology competence for the clinician
 - Telemental health as a business

2.2 Suitable education sources are approved continuing education or professional development training as documented by certificates of completion from the accredited training organization.

Evergreen Certifications will accept courses that have been completed within 3 years of initial application for Certification.

3.0 Post-Educational Exam

As part of the educational process, the applicant must complete a posttest/exam and score at least an 80% on the exam.

4.0 Required Documentation for Certification Eligibility

1. A copy of the applicant's professional license
2. Copies of completion of training as outlined in the Training Standards
3. Payment of certification application fee

Evergreen Certifications, LLC will certify candidates who meet the above requirements.

Please note: Certification does not imply endorsement of clinical competency. As a licensed professional, you are responsible for reviewing the scope of practice, including activities that are defined in law as beyond the boundaries of practice in accordance with and in compliance with your profession's standards.

5.0 Required Documentation for Renewal of Certification

To maintain Certification, a renewal is required. The steps to re-apply for a 1-year renewal are as follows:

1. Submit, via email, to info@evergreencertifications.com
 - a. A copy of your professional licensure
 - b. Completion certificate for four (4) clock hours of continuing education or professional development training in any of the following topics:
 - i. Telemental health
 - ii. Law and Ethics
 - iii. HIPAA compliance
2. Payment of re-certification application fee

Re-certification training hours need to have been taken in the time since you were last certified or recertified. Renewals are calculated from the date that your Certification was issued.

If you allow your Certification to lapse for more than 1 year, you are no longer eligible to renew your Certification and instead can reapply for Certification.