



Certified Clinical Telemental Health Provider-Associate (CTMH-A) Certification Standards

1.0 Professional Standards

1.1 State or Nationally licensed as listed below AND completed at least a master's degree in the field they are licensed in (or equivalent if practicing outside of the United States):

- An Associate Level or Provisionally licensed mental health professional
- Alcohol or Drug Counselor
- Chemical Dependency/Substance Abuse Counselor
- Registered Nurse (non-Psychiatric Nurse)

If you are unsure if your professional background meets the standards for Certification, please email a copy of your educational background and CV to info@evergreencertifications.com

International Applicants: Please check for a link to standards specific to your country of practice. If no link is available, please email us a copy of your educational background and CV to info@evergreencertifications.com

1.2 By applying for Certification, the applicant agrees to adhere to Evergreen Certifications' Professional Code of Ethics, available at www.evergreencertifications.com/codeofethics

2.0 Post-Graduate Level Training Standards

2.1 The candidate must meet the following education criteria (total minimum of 12 clock hours of continuing education or professional development training):

- Benefits, risks and dependency issues of using telemental health and the internet in general
- Current research around the evidence for and pitfalls of telemental health
- Legal and ethical issues
 - Knowledge and review of your Code of Ethics
 - Legal implications of practicing across state lines
 - Client privacy and data security considerations
 - HIPAA compliance
 - Boundary issues
 - Multicultural issues
- The practice of clinical telemental health
 - Adapting counseling/therapy theory and techniques to telemental health, including termination of counseling/therapy
 - Screening for suitability for your client
 - Policies and procedures that protect yourself, your license and the client
 - Informed consent
 - Intake processes
 - Emergency and crisis action plans
 - Delivery methods and platforms
 - Technology competence for the clinician
 - Telemental health as a business

2.2 Suitable education sources are approved continuing education or professional development training as documented by certificates of completion from the accredited training organization.

Evergreen Certifications will accept courses that have been completed within 3 years of initial application for Certification.

3.0 Post-Educational Exam

As part of the educational process, the applicant must complete a post test/exam and score at least an 80% on the exam.

4.0 Required Documentation for Certification Eligibility

1. A copy of the applicant's professional license
2. Copies of completion of training as outlined in the Training Standards
3. Payment of certification application fee

Evergreen Certifications, LLC will certify candidates who meet the above requirements.

Please note: Certification does not imply endorsement of clinical competency. As a licensed professional, you are responsible for reviewing the scope of practice, including activities that are defined in law as beyond the boundaries of practice in accordance with and in compliance with your profession's standards.

5.0 Required Documentation for Renewal of Certification

To maintain Certification, a reapplication is required. The steps to re-apply for a 1-year reapplication are as follows:

1. Submit, via email, to info@evergreencertifications.com
 - a. A copy of your professional licensure
 - b. Completion certificate for four (4) clock hours of continuing education or professional development training in any of the following topics:
 - i. Telemental health
 - ii. Law and Ethics
 - iii. HIPAA compliance
2. Payment of re-certification application fee

Re-certification training hours need to have been taken in the time since you were last certified or recertified. Renewals are calculated from the date that your Certification was issued.

If you allow your Certification to lapse for more than 1 year, you are no longer eligible to renew your Certification and instead can reapply for Certification.