



Certified Telemental Health Provider-Associate (CTMH-A) Certification Standards

1.0 Professional Standards

1.1 State or Nationally licensed as listed below AND completed at least a master's degree in the field they are licensed in (or equivalent if practicing outside of the United States):

- An Associate Level or Provisionally licensed mental health professional
- Alcohol and Drug Counselor
- Chemical Dependency/Substance Abuse Counselors
- Registered Nurses (non-Psychiatric Nurses)

Don't see your profession listed here? You may qualify for Certification as a Certified Clinical Telemental Health Provider (CTMH)! Click [here](#) to learn more.

If you are unsure if your professional background meets the standards for Certification, please email a copy of your educational background and CV to info@evergreencertifications.com

1.2 The applicant in must:

- Be in good standing with the State or National Board or Organization that licenses him/her, including not being on probationary status for any reason.
- Not have been ethically or professionally denied application to or renewal of his/her professional membership in local, state or national associations to which he/she is qualified within the past 5 years.
- Not have had his/her professional or medical privileges restricted, revoked, or revised in any formal institutional setting (e.g., hospital, clinic or other clinical setting) based upon professional malpractice within the last 5 years.

2.0 Post-Graduate Level Training Standards

2.1 The candidate must meet the following education criteria (total minimum of 12 clock hours at a post-graduate level):

- Benefits, risks and dependency issues of using telemental health and the internet in general
- Current research around the evidence for and pitfalls of telemental health
- Legal and ethical issues
 - Knowledge and review of your Code of Ethics
 - Legal implications of practicing across state lines
 - Client privacy and data security considerations
 - HIPAA compliance
 - Boundary issues
 - Multicultural issues
- The practice of clinical telemental health
 - Adapting counseling/therapy theory and techniques to telemental health, including termination of counseling/therapy
 - Screening for suitability for your client
 - Policies and procedures that protect yourself, your license and the client

- Informed consent
- Intake processes
- Emergency and crisis action plans
- Delivery methods and platforms
- Technology competence for the clinician
- Telemental health as a business

2.2 Examples of Educational sources include but are not limited to:

- Approved Continuing Education as documented by certificates of completion from training organization
- Post-Graduate level coursework from an accredited college or university as documented by a copy of the course syllabus and a transcript showing completion of the course. Graduate-level courses (i.e. courses taken as part of a master's degree program) do not qualify. Doctoral-level courses (i.e. courses taken as part of a doctoral degree program) qualify, and are awarded CEU hours based on the number of university-granted credits.

3.0 Post-Educational Exam

As part of the educational process, the applicant must complete a post test/exam and score at least an 80% on the exam.

4.0 Required Documentation for Certification Eligibility

1. A copy of the applicant's professional license
2. A letter from your clinical supervisor documenting your progress in completing your clinical hours
3. Copies of completion of training as outlined in the Training Standards
4. Payment of certification application fee

Evergreen Certifications, LLC will certify candidates who meet the above requirements.

Please note: Certification does not imply endorsement of clinical competency. As a licensed professional, you are responsible for reviewing the scope of practice, including activities that are defined in law as beyond the boundaries of practice in accordance with and in compliance with your profession's standards.

5.0 Required Documentation for Renewal of Certification

To maintain Certification, a reapplication is required. The steps to re-apply for a 1-year reapplication are as follows:

1. Submit, via email, to info@evergreencertifications.com
 - a. A copy of your professional licensure and a letter from your clinical supervisor documenting your progress in completing your clinical hours
 - b. Completion certificate for four (4) clock hours of post-graduate level training in any of the following topics:
 - i. Telemental health
 - ii. Law and Ethics
 - iii. HIPAA compliance
2. Payment of re-certification application fee

Re-certification training hours need to have been taken in the time since you were last certified or recertified.